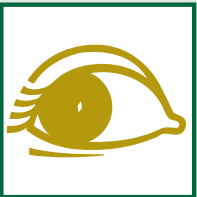




COASTAL GOLF ESTATE

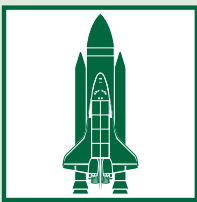


THE LODGE AT PRINCE'S GRANT - CREDO



Our vision - what we strive for

The Prince's Grant Lodge will strive to provide exceptional hospitality and clubhouse services to guests, visitors and homeowners ensuring they enjoy the "away from home" experience and the Lodge becomes the first choice in clubhouse, accommodation and conferencing.



Our mission - how we will do it

- We will surprise and delight our guests and patrons.
- We will maintain our Lodge to the highest standard of cleanliness and beauty in all areas.
- We will ensure that all services we offer, we can deliver.
- We will cater for the specific needs of our guests and ensure they will be met with a professional, friendly, prompt, courteous and enthusiastic attitude from all staff members at all times.



Our values - In performing our duties we will

- Professional: If it is worth doing, it is worth doing well
- Reliable: We will do what we say we will do
- Determined: We will be successful in all we do
- Enthusiastic: We enjoy what we do



What we expect

All we expect from our property owners and guests is:

- Treat us with dignity and respect
- Respect and obey the rules