



19/08/2026

Lodge Vacancy – Waitron / Front of House

An exciting opportunity has become available to join our **Food & Beverage team** as a **Waiter / Front of House** team member.

If you think you have what it takes to join a dynamic team of individuals who strive for hospitality and service excellence, please submit your updated CV to the Commercial Manager or email it to commercial1@pghoa.co.za before **31/08/2026**.

Candidate Attributes

We are looking for an individual who is:

- Friendly, welcoming and approachable
- Customer-service oriented
- Hospitable and willing to go the extra mile for guests
- Confident and well presented
- Hardworking and reliable
- A quick learner
- A good communicator
- Able to work well under pressure
- A team player
- Attentive to detail
- Professional and well groomed
- Accountable and responsible
- Able to solve problems effectively

Summary of the Position

The Waiter / Front of House team member is responsible for providing professional, friendly and efficient service to members and guests. The successful candidate will assist in creating an enjoyable dining experience while maintaining high standards of hospitality, cleanliness and service.

Responsibilities

- Welcome and attend to members and guests in a friendly and professional manner.
- Take food and beverage orders accurately and efficiently.
- Serve food and beverages according to the required service standards.
- Ensure guests receive excellent and attentive service throughout their visit.
- Assist with setting up and clearing tables.
- Maintain cleanliness and presentation of the dining and service areas.
- Operate the POS system and process orders and payments accurately.
- Handle cash and card transactions responsibly.
- Communicate effectively with kitchen, bar and other Food & Beverage staff.
- Assist with functions and events as required.
- Ensure that all food and beverage service procedures are followed.
- Comply with all health, safety and hygiene requirements.
- Follow all rules and regulations applicable to Prince's Grant HOA.
- Deal with guest requests and complaints in a professional and courteous manner.
- Perform other related duties as assigned by management.

Qualifications & Experience

- Previous waiter or hospitality experience will be advantageous.
- Basic knowledge of food and beverage service.
- Basic working knowledge of a POS system will be advantageous.
- Good communication skills.
- Sufficient mathematical ability to accurately handle payments.
- Ability to take direction and work effectively as part of a team.
- Must speak and understand English well enough to communicate with guests, supervisors and colleagues.
- Must have a pleasant personality and professional appearance.
- Must be able to work efficiently in a busy environment.
- Must be willing to learn and develop new skills.

Skills & Abilities

- Positive, customer-service-oriented attitude at all times.
- Strong attention to detail.
- Good knowledge of hygiene and sanitary practices.
- Maintains proper grooming and dress-code standards.
- Strong work ethic and a sense of urgency.
- Ability to work well with other staff members.
- Ability to undertake and complete multiple tasks.
- Ability to remain calm and professional under pressure.
- Good communication and interpersonal skills.

- Ability to provide consistent and exceptional guest service.

Other Requirements

The successful candidate must be willing to work flexible hours, including **evenings, weekends, public holidays and during functions or events**, as required by the business.

Physical Demands

The position requires the employee to:

- Stand and walk for extended periods.
- Move around the facility during service.
- Carry trays, plates and beverages.
- Bend, stoop and lift as required.
- Work both indoors and outdoors depending on operational requirements and events.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of the position.

Regards

Daryn Bowers
Commercial Management